



# Chevron Thailand Contractor Engagement Meeting

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# Welcoming and Business Overview

- ❑ **Welcome to all the participants to the Chevron Thailand 2009 Contractor Engagement meeting.**
- ❑ **Business Overview:**
  - In Thailand since 1962, First natural gas production in Gulf of Thailand in 1981
  - First domestic natural gas producer, supplying fuel for 1/3 of total power generation in the Kingdom
  - Cumulative investment to 2007 US\$ 14.88 billion
  - Have drilled 3,640 wells, set 209 platforms and 1,687 km. interfiled pipelines
  - Operate more than 200 platforms in the GoT and 4 FSO/FPSO
  - Cumulative Production 8.56 TCF Gas, 511 mmbbls Oil & Condensate
  - Approx. 1,600 employees and 1,350 contractor employees
  - Received widespread recognition and awards for social responsibility with emphasis on education.
  - Expect to invest several billion dollars over the next 10 years





# Business Overview : The Chevron Way

At the heart of  
The Chevron  
Way is our  
Vision:

... to be *the*  
global energy  
company most  
admired for its

People



Partnership



Performance



# Chevron OE Culture



## Operational Excellence

The systematic management of safety, health, environment, reliability and efficiency to achieve world-class performance.

### *OE Vision*

- ❑ Our vision for operational excellence directly supports our corporate vision “to be *the* global energy company most admired for its people, partnership, and performance”.
- ❑ With respect to operational excellence, our vision is “to be recognized and admired by industry and the communities in which we operate as world-class in safety, health, environment, reliability and efficiency. We are striving for continual improvement and focusing on leadership behaviors.

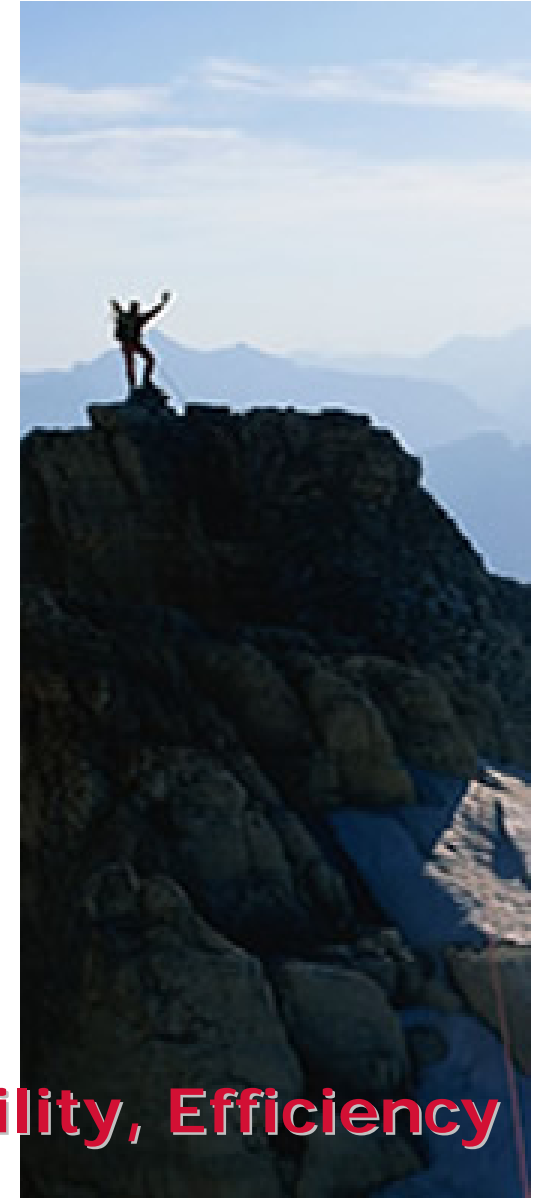
# OE Overview: OE culture

## *OE Objectives:*

To better describe “world-class performance,” the following corporate OE objectives have been established. We will systematically manage OE in order to:

- Achieve an **injury-free** workplace
- Promote a **healthy** workplace and mitigate significant health risks
- Eliminate **spills and environmental** incidents; identify and mitigate key environmental risks
- Operate incident-free with industry-leading asset **reliability**
- Maximize **efficient** utilization of resources and assets

**Safety, Health, Environment, Reliability, Efficiency**



# What is World Class Performance?

## *Leading*

- Leadership Accountability
- Management System Process
- Operational Excellence Expectations

## *Lagging*

- Zero incidents is always the target
- World Class Days Away from Work Rate
- World Class Total Recordable Incident Rate



# Management System Process

## A Leaders' Role

- **Set OE Vision and Objectives**, cascade through organization
- Cascade **Tenets** and ensure they are followed
- Be engaged in the regular gap analysis, ensure accurate assessment of risks/solutions
- **Prioritize** OE plans and actions
- Devote resources to implement
- Measure and **verify** that OE process are followed without fail
- Monitor progress towards world class performance
- Hold self and others **accountable** (PMP, scorecards,..)

# Leadership Accountability

## ✓ Align Around OE Vision

### ✓ Personal involvement

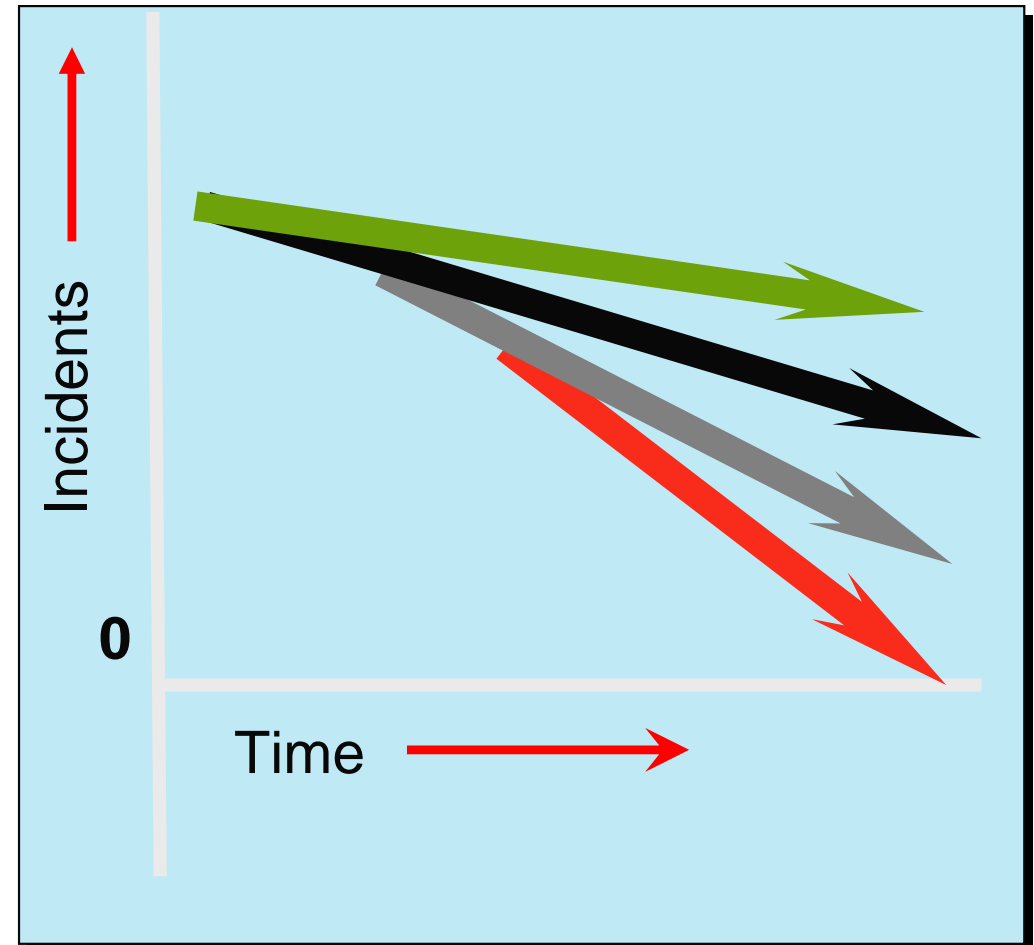
- Lead the MS process
- Assign resources / ownership
- Integrate into Plans
- Verify and Track Progress

### ✓ Visible Leadership

- Visible
- Caring
- Competent
- Accountable

### ✓ Create an OE Culture

- 100% Employee Engagement
- Zero is attainable
- Role model values

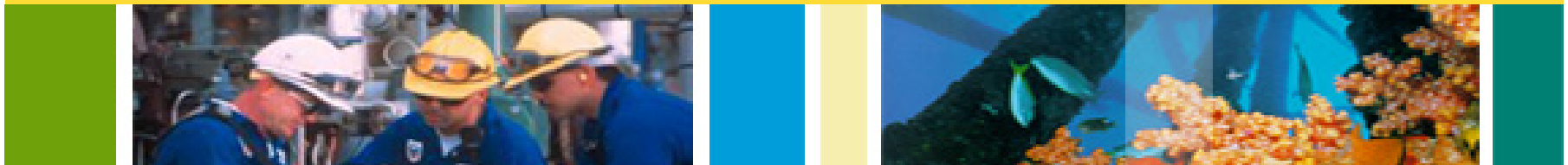


**Target = ZERO**

# 2009 Contractor Engagement Meeting

## In achieving Chevron goal:

- Chevrons goal is "0", and I believe this is achievable! In March 2008 we received two ZIA awards (2,000,000 hours no DAFW) from the corporation. This demonstrates that there are pockets of excellence all around us, as leaders our job is to leverage off of these, identify best practices, and drive continual step change in our organizations.



# 2009 Contractor Engagement Meeting (2)

## Our safety culture:

- This Engagement meeting has an objective to promote Chevron's commitment in world-class health and safety performance among contractors.
- As our two key principles are
  - Do it safely or not at all
  - There is always time to do it right
- *As Chevron partners, contractors play a critical role in working together with Chevron to achieve our OE target particularly on safety.*



# 2009 Contractor Engagement Meeting (3)

## Contractor Engagement meeting:

- Chevron Thailand 2009 Contractor Engagement meeting, formerly known as Contractor OE Forum, is held annually to share our expectations, learning, and best practices regarding Operational Excellence (OE).
- This year is the third year that we host this event, reflecting our strong commitment on our safety culture, in putting our philosophy into practicality.





# 2009 Contractor Engagement Meeting (4)

**As communication is one of the keys to achieve our tenet of operations. Chevron Thailand 2009 Contractor Engagement meeting aims at communicating with our contractors on**

- Introduction senior managers from our contractor base to the “Leadership” concepts to get them thinking about ways to influence their leaders in the workforce. They’ll hear from a company called Equilibria who will discuss their tool for indentifying how people learn, listen and work. Leaders that are able to identify these traits can leverage this into a powerful communication tool. Global Trainers will round off our afternoon with a discussion about touching the hearts and minds of the workforce.
- Strong and clear commitment of Chevron to “Injury Free Operations” to all contractors
- Discussion on safe work practices, safety culture, incident review and lesson learned

# Appreciation

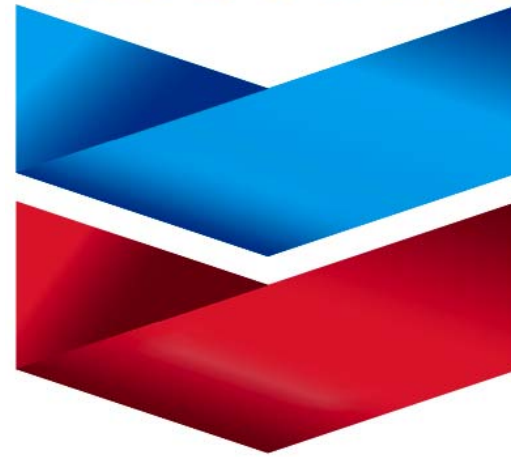
## Appreciation to participants and speakers

- The event could not happen without every parties in this event.
- Many thanks go to our contractors who always contribute effort in making zero incidents possible. We hope this meeting will be another channel in achieving leadership accountability and operational excellence expectations.
- Last but not least are all of our contributors and speakers who are going to make our afternoon more interesting.





**Chevron**



*Thank You*

