



# Contractor OE Forum



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**10 March 2009**

# 2008 Key OE/HES Highlights

- **4 Facilities** achieved Injury Free Workplace
- **8 Facilities** operated without a recordable injury
- **5 Facilities** achieved more than 3 years without a DAFW incident
- **1 Facility** achieved 11 and **1 facility** achieved 12 years without DAFW incident
- Chevron Thailand received **3 ZIA awards**





## 2009 Focus

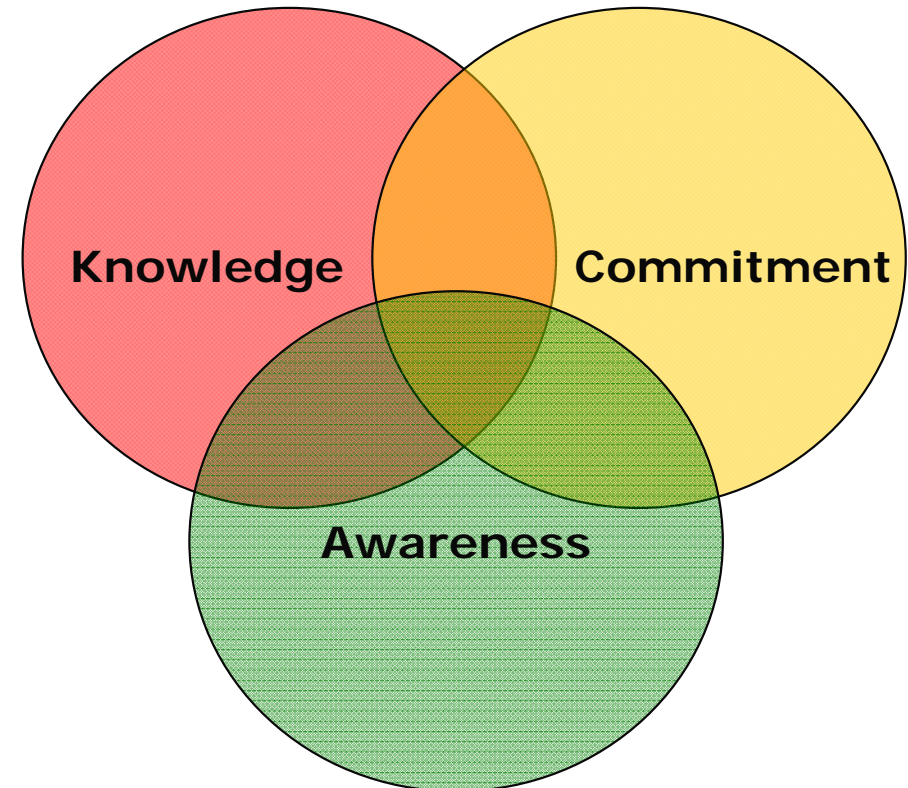
- ☑ BBS: Continue to improve quality
- ☑ Managing Safe Work: Continue to improve effectiveness and to implement remaining Procedures
- ☑ CHESM: Implement CHESM Database, Website, Continue to improve contractor engagement
- ☑ Compliance Assurance: Start to role out CA process
- ☑ Promote Hand Safety
- ☑ Reinforce Operational Discipline
- ☑ Improve case management

# Operational Discipline

- Operational Discipline can not be successful without the actions of individuals who work safely by **doing every task, the right way, every time.**
- Each individual needs to develop **3 key components.**

I understand how to do my tasks safely and correctly.

I commit to doing my task the right way every time.



I am able to anticipate potential problems and recognize unusual situations.

# Case Management

## ■ Objectives

- To assure timely and proper medical services are provided
- To provide care and concern and moral support
- To assure that proper consideration is given to a range of medical treatments and ability to return to work.

## ■ Issues

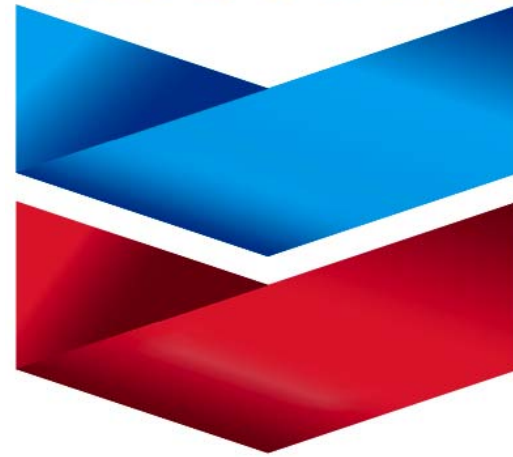
- Inconsistent and uncoordinated efforts in managing cases were made by business partners involved.
- Injured persons (IPs) were sent to several hospitals. Insurance package dictates the hospital.
- Attending physicians do not fully understand IP's specific task physical requirement, provided inconsistent fitness for duty recommendations

# Case Management

- Improvement, for all Chevron Operation control injury cases:
  - All offshore and shore base IPs sent for treatment will be sent only to **Bangkok Hatyai** or **Bangkok Pattaya** hospital for initial treatment.
  - Chevron Medical staff must be informed in all cases and will be the primary person to engage the attending physician for fitness for duty recommendations
  - An IP's company representative must be present immediately to provide moral support to the IP and assure that fitness for duty alternatives are fully considered.
  - In case of emergency, Chevron will guarantee payment to the hospital for initial treatment, IP's employer will be responsible for the payment and decide follow up treatment options as needed.
  - Chevron Medical staff will engage management of these two hospitals periodically.



**Chevron**



*Thank You*